- SAP® S/4HANA & CRM Senior Consultant Principal SAP® ABAP® Technology Consultant Senior SAP® Mobility Consultant



Contact:	Mobil: +49 - 151 - 56 96 96 46 Email: michael@geising.com Web: www.geising.com/		
Strengths:	Experience with several SAP products in national and international SAP ® projects since 1997.  Almost all projects included a wide range of tasks such as blueprinting, implementation, customizing and various programming tasks.  Profound programming experience with SAP ® ABAP ® OO (since 2001)  Extensive knowledge in S/4 HANA, SAP Gateway, OData, CDS, SQLScript, AMDP Extensive knowledge in the area of SAP mobility, i.e. SAP Fiori & Mobisys MSB® & Mendix®		
Personal Data:	<ul> <li>Nationality: German</li> <li>Language Skills         <ul> <li>German</li> <li>born and raised in Germany</li> <li>English</li> <li>educated and worked in the UK</li> <li>Spanish</li> <li>married into a Spanish family, language at home</li> <li>French</li> <li>lived in France for a while (but rusty these days)</li> </ul> </li> <li>IT experience since 1995         <ul> <li>Experience with SAP® solutions since 1997</li> </ul> </li> <li>Positions held:         <ul> <li>SAP® S/4HANA &amp; CRM Architect and consultant (since 2014)</li> <li>Principal SAP® Technology consultant (since 2003)</li> <li>Mobile SAP® Consultant (since 2014)</li> <li>Team Leader for US-Project (Jan. 2002 – March 2003)</li> </ul> </li> </ul>		
Educational Data:	<ul> <li>Course: "International Management with a Modern Language (French)"</li> <li>Bachelor of Arts, University of Bath, United Kingdom</li> <li>Course was taught in English and French</li> </ul>		
SAP® Experience:	SAP® S/4HANA (extensive experience): Design, Customizing and Programming. (Master Data, Customer Management, Service, Sales, ERMS)  SAP® CRM (extensive experience): Design, Customizing and Programming. (Master Data, Campaigns, Marketing, Sales, Service, Case Management, SAP Records Management, ERP Integration, Middleware, CRM Analytics, PPM)  SAP® ERP Modules SD, MM (extensive experience): Design, Customizing and Programming.  SAP® ERP Modules PS, PP, CO, FI (working knowledge): Design, Customizing and Programming.		

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- SAP® ABAP® Technologies (extensive experience):
  - 1. ABAP® Objects (Object oriented programming)
  - 2. SAP® CRM & ERP Mobility with the Mobisvs Solution Builder MSB®
  - 3. S/4HANA: CDS View, OData, SAP® Gateway and SAP® Fiori
  - 4. ABAP RESTful Programming Model (RAP)
  - 5. SAP Cloud Application Programming Model (CAP)
  - 6. SAP Programming Model for Fiori
  - 7. Programming technologies:
    - a. Framework UI (CRM WebClient & IC WebClient)
    - b. Component Workbench (Web UI)
    - c. AET Application Enhancement Tool
    - d. JavaScript
    - e. SQLScript & AMDP ABAP Managed Database Procedure
    - f. BOPF Business Object Processing Framework
    - g. BRF+ Business Rule Framework plus
    - h. Rapid Application Development, Mash-Ups (EhP1 onwards)
    - i. Model-View-Controller Technology (MVC)
    - j. People-Centric User Interface (PC-UI)
    - k. Business Object Layer (BOL) & Design Layer
    - I. Business Server Pages (BSP)
    - m. Web Service Tool
    - n. BSP Extensions (HTMLB)
    - o. HTML + Javascript
  - 8. All enhancement possibilities (UI Sets, BAdIs, Spots, Pre- & Post-Exits etc., EEWB, AET, Rapid Applications, Mash-Ups)
  - 9. SAP® Office-Integration (linking SAP® to major MS Office applications)
  - 10. Workflow
  - 11. Dialogue programming (incl. EnjoySAP-Controls)
  - 12. Reporting und Interaktive lists
  - 13. Interface programming
    - a. IDoc Intermediate Document
    - b. BDoc Business Document (Middleware, MapBox, MBE, MEP)
    - c. SAP Gateway & OData
    - d. EDI
    - e. BAPI® Business Application Programming Interface
    - f. RFC Remote Function Call
    - g. XML
    - h. WebServices (proxies, REST, SOAP, SOA Manager)
    - i. SAP Enterprise Services
  - 14. Forms (SAPScript & SmartForms)
  - 15. Document, Content & Knowledge Warehouse Management
  - 16. Transport management
  - 17. Patches und Release management
  - 18. Data migration in various forms (Legacy ⇔ SAP®, SAP® ⇔ SAP®)

#### SAP® Releases:

- SAP® S4/HANA: 1809 & 1909
- SAP® ERP Releases: 3.0, 3.1, 4.0, 4.5, 4.6, 4.7, ECC 6.0
- SAP® CRM Releases: 3.0, 4.0, 5.0, 5.1, 5.2, 6.0, 7.0 (EhP1 to EhP4)
- SAP® Web Application Server: 610 to lastest version

#### SAP® Courses:

CRM:

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   Senior SAP® Mobility Consultant



	CR100	CRM Fundamentals	
	Logistics:		
	LO050	Supply Chain Planning Overview	
	LO150	Processes in Sales & Distribution	
	LO530	Warehouse Management	
	LO630	Technology Aspects in LIS	
	LO930	Logistics Information System (LIS) Reporting	
	Portals: SAPEP EP200	SAP® Enterprise Portal Basics SAP® Enterprise Portal System Administration	
	Rasis (Pr	ogramming):	
	BC400	ABAP® Workbench: Foundations and Concepts	
	BC401	ABAP® Objects (object oriented programming)	
Industries:	<ul> <li>Engineering</li> <li>Telecommunication</li> <li>Public Sector</li> <li>Hardware manufacturer</li> <li>Commerce</li> <li>Pharmaceuticals</li> <li>Third-Party Software Development</li> <li>Insurance</li> </ul>		
	Utilities	8	
Projects *:	<ul> <li>Since December 2018         Stadtwerke München, Utility sector, Munich,         S4/HANA Module Customer Management &amp; SAP® CRM Rel. 7 (EhP4)         Green field implementation of a S4/HANA Customer Management system involving ERMS, CDS view, OData, AMDP, SAP® Gateway and SAP® Fiori developments.     </li> <li>Since June 2015         Rail Power Systems, Railmotive, Munich,         SAP® CRM Rel. 7 (EhP4) &amp; SAP® Fiori &amp; SAP® ERP Rel. ECC 6.0.         Sole SAP CRM consultant &amp; developer for the whole SAP CRM system.         BP master data, middleware, CRM Analytics, Pipeline Performance Management (PPM), sales management, marketing.     </li> </ul>		
	Octobe     Bayer     SAP® (     Software     Enterprise	of a complete SAP Fiori landscape and extension in SAP CRM er 2015 – December 2018 isches Landeskriminalamt (BLKA), Public Sector, Munich, CRM Rel. 7 (EhP4) & SAP PI/PO re architect for all interfaces (approx. 60 in total) rise Services, OData, Web Services, REST, SOAP, ABAP Proxy, SOA rer, Business Object Processing Framework (BOPF), IDoc, BRF+	

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January – October 2015
 Hexal, Pharmaceutical, Munich,
 SAP® CRM Rel. 7 (EhP2)
 BP master data, product management, mass processing of document data

May – November 2014
 Infineon Technologies, Semiconductors, Munich,
 SAP® CRM Rel. 7 (EhP2)
 Pricing, IPC, BOL/GENIL Design, creation of Web UI components

January – May 2014

**Gieseke & Devrient**, High-End Security Technologies, Munich, SAP® CRM Rel. 7 (EhP1) & SAP® ERP Rel. ECC 6.0. Service Management (Incidents, Serv. Requests, Serv. Contracts, Serv. Orders), Installed Base (IBase), Middleware, ALE (Idoc)

October – December 2013

Bosch AG, remote

Thermotechnology, SAP® CRM 7 (EhP2) & SAP® ERP Rel. ECC 6.0. Global template development. Sales management, ERP integration, Lean Order Management (LORD API)

- May 2012 October 2013
   Mobisys GmbH (Mobile Information Systems GmbH), SAP Mobility,
   Mobilization of ERP und CRM Processes for Smartphones and Tablets on the basis of Apple iOS®, Android™, BlackBerry® and Windows 8.
- October 2011 October 2013
   Linde AG, Gas & Engineering Division, Munich,
   Industrial Gases, SAP® CRM 7 (EhP2) & SAP® ERP Rel. ECC 6.0.
   Global template development and international rollout on the basis of CRM and ERP for master data, marketing, compaign, sales and service management, ERP integration, middleware, R/3 ATP. Project in cooperation with SAP Germany.
- August September 2011
   TÜV Süd, Munich,

Service & Engineering Group, SAP® CRM 7 (EhP1) & SAP® ERP Rel. ECC 6.0. Upgrade from SAP® CRM Rel. 6.0 to 7 (EhP1). Developments in the areas of campaign management, Middleware incl. Multi-Exchange Project environment (MEP), CRM WebClient (Web UI).

July – September 2011
 Bosch AG, Magdeburg/München,
 Thermotechnology, SAP® CRM Rel. 5.0
 CRM PC-UI: development in the areas of master data, activity & opportunity management.

February 2011 – July 2011

- SAP® S/4HANA & CRM Senior Consultant
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#### OpenText Corporation (former IXOS), Munich,

Third party product development, SAP® CRM 7 (EHP1)

Full product cycle from early design stages to final development: integration of Digital Asset Management (DAM) & extended ECM in SAP® CRM Web UI. Technologies: Rapid Application development, Mash-Ups, Middleware. Interaction Center for Utilities (IC Util) & Accounting Interaction Center (AIC).

July 2010 – May 2011

Swiss Re, Zurich,

Insurance, SAP® CRM Rel. 7

CRM WebClient (Web UI): development/enhancements in the areas of master data, activity & opportunity management, SmartForms.

April 2010 - January 2011

BRUNATA Wärmemesser GmbH & Co. KG. Munich.

Utilities, SAP® CRM Rel. 6.0 & RCM (Records & Case Management) CRM WebClient (Web UI) & IC Web Client: consulting and development/enhancements in the areas of master data, service, SAP Records Management, middleware.

November 2009 – April 2010

T-Systems, Munich,

Personnel Management, SAP® ERP Rel. ECC 6.0.

Creation of extensive BSP applications for Controlling (CO) master data and posting objects (business partners, profit centers, cost centers, internal orders etc.).

August 2009 – November 2009

T-Systems, Munich,

Personnel Management, SAP® CRM 7.0

SAP® CRM WebClient (Web UI): consulting and support of development team for various global service sector client (master data, sales, business intelligence BI/BW, SmartForms, WebService).

June 2008 – July 2009

PARI GmbH, Munich,

Pharmaceutical industry, SAP® CRM 6.0 & SAP® ERP Rel. ECC 6.0. CRM WebClient (Web UI): coaching of the implementation and development team (master data, campaigns, marketing, sales, middleware, business intelligence BI/BW).

• February – May 2009

TÜV Süd, Munich,

Service & Engineering Group, SAP® CRM 6.0 & SAP® ERP Rel. ECC 6.0. Integration of new SAP® CRM 6.0 system in Multi-Back-End (MBE) environment. Consulting and development in CRM WebClient (Web UI), Middleware, MapBox.

April – September 2008

OpenText Corporation (former IXOS), Munich,

Content Management (incl. SAP Case Management), SAP® CRM 6.0 Full product cycle from early design stages to final development. Integration of OpenText's Document Access into SAP® CRM on the basis of Customer Interaction Center (CIC), IC WebClient & CRM WebClient using SAP Case Management, SAP Records Management, WebServices.

#### April – Juni 2008

#### T-Systems, München,

Telecommunication, SAP® ERP Rel. 4.7

Master data management (logistics) with the use of an internet portal. Development of a new, standalone BSP-application.

#### October 2006 – March 2008

#### Siemens AG, Division CIO, Munich,

Companywide, SAP® CRM Rel. 6.0 & SAP® ERP Rel. 4.6, 4.7 & ECC 6.0. Creation of a global template on basis of CRM WebClient for master data, marketing, compaign, lead and opportunity management, middleware. Global Prototype of SAP AG for rollout of SAP® CRM Rel. 6.0. Framework UI (Web UI, CRM WebClient), Component Workbench, BSP + MVC technology, extensions to the BOL and Design Layer. Middleware in Multi-Back-End Environment (MBE).

Design & integration of sales processes in ERP-systems of various releases.

#### July 2006 – September 2006

#### Siemens AG, Division COM Service, Munich,

Services, SAP® CRM Rel. 4.0. Release Upgrade: 3.0 => 4.0

APO-related planning of service personnel through custom-made internet portal (workflow-triggered).

#### • September 2005 – June 2006

#### Siemens AG, Division COM, Munich,

Engineering, SAP® R/3® Release 4.5B.

Extension of existing system: Upgrade in logistics.

High volume, fast-selling business involving bulk shipment of microchips.

#### November 2004 – February 2005

#### Siemens AG, Division COM, Munich,

Telecommunication, SAP® CRM Release 4.0.

Implemented module: Sales.

IPC-configuration & pricing of complex products through custom-made internet portal (incl. web based programming with Business Server Pages & HTMLB)

#### April 2003 – August 2005

#### Siemens AG, Division ICM Service, Munich,

Service sector, SAP® Release 3.0.

Implemented module: Service.

APO-related planning of service personnel through custom-made internet portal. Project included workflow processes, web based programming using Business Server Pages and links into MS WORD using SAP Microsoft Office Integration.

#### • January 2002 – March 2003

**Siemens AG, US-representation ICM N**, Boca Raton (Florida, USA), Engineering, SAP® R/3® Release 4.5B. Implemented modules: SD, MM, PS.

#### March 2002 – June 2002

Siemens AG, Division ICM N, Munich,

Engineering, SAP® CRM Rel. 3.0.

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Implemented modules: Sales & Marketing.

- May 2001 December 2001
   Siemens AG, Division ICM N, Munich,
   Engineering.
   Pilot project for the local companies in Belgium und Finland.
- October 2000 May 2001
   SSMC, Shanghai (China),
   Engineering, SAP® R/3® Rel. 4.6C.
   Implemented modules: SD & MM.
- February 2000 June 2000 Italtel, Milan (Italy),
   Engineering, SAP® R/3® Rel. 3.1H.
   Implemented modules: SD.
- March 2000 April 2000
   RLC Madrid, Madrid (Spain),
   Engineering, SAP® R/3® Rel. 4.0B.
   Implemented modules: SD.
- June 1999 September 2000
   Siemens AG, Division ICN CA, Munich, Engineering, SAP® R/3® Rel. 4.5B.
   Implemented modules: SD & MM.
- January 1999 May 1999
   Siemens AG, Division ÖN BN, Munich, Engineering, SAP® R/3® Rel. 3.1H.
   ABAP programming.
- January 1999 September 1999
   Siemens AG, Division QE, Munich,
   Service sector, SAP® R/3® Rel. 3.1H.
   User support for modules SD, PP, CO & FI.
- October 1997 December 1998
   Siemens AG, Division ÖN MN, Munich, Engineering, SAP® R/3® Rel. 3.0F.
   User support for modules SD, MM & PS.